



Collaborative Resolution Services, Inc.

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DE DOC Prison Industries Conflict Transformation and Teambuilding May 24 - 26, 2004

1. How would you rate the training?

Excellent 9 Very Good 8 Good 1 Fair 0 Poor 0

How would you rate the instructor(s)?

Excellent 14 Very Good 4 Good 0 Fair 0 Poor 0

2. What did you like most?

“How the class opened-up as each day passed.” “Openness, very professional, knowing the subject well, the exercises. Team building.” “Teambuilding and changes.” “It was well organized with a good flow from topic to topic.” “Brainstorming as a team.” “The opportunity to work together in a learning environment and share our thoughts and I’d say with the goal of a better work environment for all.” “I liked the group problem solving exercise.” “Open mindedness of everybody in the group, all were participating.” “I liked the whole class.”

3. What did you like least?

“Walk about.” “I enjoyed it all, but most teambuilding.” “Getting into little groups.” “Some individual didn’t open-up.” “I thought all of it was good.” “Role-playing, shy.” “Nothing, I enjoyed it all.” “The fact that security staff and folks from higher level of authority were not included in the training.” “The ‘I Feel’ exercise.” “Chairs.” “Interpersonal communication within others, and different chairs, at least make people feel more comfortable with surrounding.” “Personal stories.”

3. What impact has/will this training have on you?

“Went home last night and tried it on the kids.” “It has made me look at my job with new light and gave me the tools to work with.” “Try to be a better team player.” “Understand other individuals and be more aware of others.” “Will listen instead of acting out.” “Can use this immediately on the job. I am hoping for a positive outcome, statewide.” “It has enabled me to be a more open minded individual.” “I feel I will be a better person as a manager now that I have learned these tools.” “Little.” “Brings you to realize your within and makes you communicate with your co-workers.” “Will try to be a better person.”

4. Additional Comments

“A very enjoyable three days.” “Overall, very good.” “I am looking forward to bringing this on into the next session.” “Good instructor, kept attention and made it more acceptable. Thanks.” “Thanks John – your style/approach seems to have been well received by all.” “Exceptional class, and if the things taught are implemented, the world would be a better place.” “I did enjoy the whole agenda as a whole.”

Transformational Trainings in Interpersonal Skills and Attitude Development