



Collaborative Resolution Services, Inc.

Phone: 302-222-1996

Email: info@TeamCRS.org www.TeamCRS.org

North Carolina Department of Prisons

In 2018 North Carolina Department of Prisons experienced ten Teambuilding Attitude Conflict Transformation Trainings at #4 Correctional Institution, 152 employees at all levels. Below is a summary of the participants' evaluations:

Staff rated the training as:

Excellent	83%
Very Good	16%
Good	1%
Fair	0%
Poor	0%

Staff rated the instructor as:

Excellent	94%
Very Good	6%
Good	0%
Fair	0%
Poor	0%

Some typical comments about the training were:

"This had a profound impact on me."

"This should be added to Basic Training for all staff."

"Everyone was comfortable being themselves."

"It has motivated me to be a better manager."

"This can be used at work and home, therefore creating a better person."

"IMPORTANT!!! This is a class that everyone is going to have to have to retain employees."

"I have been with the state 14 years and this has been the best class I have attended."

"Huge impact in life. On my marriage, family, work. Life in general."

"It will make me a better supervisor and to work better with my peers."

"Should be twice a year because it is very much needed."

"The self-help that I needed and did not know it."

"This was an awesome class and it really helped bring staff together."

"I was not looking forward to this, but I so loved this training. I am so glad I was forced to attend."

"Impacted me in ways to become a better supervisor, husband and father."

"DPS mandatory class for all [top to bottom]!"

"It gave me a better grasp on encouraging my co-workers, respecting and lifting them up."

"Need training more than once a year. Should be a three-day class."

"This training really helped me to question my own lack of teamwork and showed how selfish I am."

"Gave me a better sense of who I am."

"It has taught me more about myself and how I can improve as a person and also lower my stress."

"I really got deep into my life. I am a new employee."

"More open minded about things that I thought weren't important. They are now."

"Thanks to the department for giving us something we truly needed."

"I will never forget this training."

Transformational Trainings in Interpersonal Skills and Attitude Development