



Collaborative Resolution Services, Inc.

Phone: 302-222-1996:

Email: info@TeamCRS.org Website: www.TeamCRS.org

North Carolina Department of Prisons

In 2017 North Carolina Department of Prisons experienced thirteen Teambuilding Attitude Conflict Transformation Trainings at #1 Correctional Institution, 197 employees at all levels. Below is a summary of the participants' evaluations:

Staff rated the training as:		Staff rated the instructor as:	
Excellent	80%	Excellent	90%
Very Good	17%	Very Good	9%
Good	3%	Good	1%
Fair	0%	Fair	0%
Poor	0%	Poor	0%

Some typical comments about the training were:

"This training was life altering. Best I have ever had in my 25 years with the state."

"Not only equipped me to be a better manager, but also a better person."

"It will impact me by being more open to change."

"I now have a whole new set of tools and it made me think how I can change the prison."

"I liked the entire training – the ability to take the training back to my day-to-day activity."

"I now look at my dealing with life and inmates differently."

"I now know how to deal with problems in a different way than I learned in the past."

"It will make my journey as an officer safer. Outstanding class."

"This training will help guide me through my career."

"Opens your eyes up. This amazing class should be taught on a much larger scale."

"I never really ever addressed these issues before."

"A whole new outlook on things on the job as well as at home."

"I liked how it helped us learn to work together for one cause."

"It has motivated me and taught me how to deal with my kids better."

"It made me more introspective. I am more honest with myself about my faults."

"I learned to trust when I didn't think I could."

"Allowed me to look at my personal and professional self from a different perspective."

"It really gave me a different outlook on life. This training needs to be part of basic training."

"This class was one of the most enjoyable, most beneficial classes I have ever attended."

"It made us come together as one, even though we were practically strangers."

"Best state training – ever."

Transformational Trainings in Interpersonal Skills and Attitude Development