



Collaborative Resolution Services, Inc.

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Philadelphia Prison System Preservice Training Teambuilding Attitude Conflict Transformation Training Training Evaluations

1. How would you rate the training?

Excellent 75% Very Good 25% Good 0 Fair 0 Poor 0

How would you rate the instructor(s)?

Excellent 85% Very Good 15% Good 0 Fair 0 Poor 0

2. What impact has/will this training have on you?

"That if I apply what I have been given, I will handle myself real well inside the walls." "Give me more understanding of people/diversity. Also, how to think more before reacting." "To learn how to have patience." "Caring for the people in my class which I really got to know in three days." "Positive impact." "Tremendous. It will help me in my family, with my future job and with my class mates." "Hopefully, it will help my professional and family life to control my anger." "A strong impact." "It made me look at conflict or situations in a different manner. Also, how to approach them better." "It opened my mind up a lot clearer to deal with people in everyday society." "Able to open up more and be more concerned about others' feelings." "It will make me stop and think of my actions before doing them." "Bringing us as a group closer together." "Make me think before I act." "I will try to use the lessons in everyday problems." "Learn how not to let petty things/comments frustrate me." "How to handle situations on the job and in my personal life as well." "Expressing myself to others."

3. Additional Comments

"I don't know where you got this man [the instructor] from, but he is awesome." "I think these three days were just what the doctor ordered. This class really got a chance to become united." "I think these three days brought us together to learn about each other. Our class was about to self-destruct, and that would have been bad. It would have been a waste of time for the eight weeks." "I enjoyed most of the training. I was surprised to see the class come together so well." "This should be taken every six months." "You were an excellent instructor with great people skills." "I really enjoyed this training and it should be given at least once a year to see how you control yourself around others." "This was great for our group. We were starting to divide and this truly made us realize we really do care for each other." "I wish it were seven days long." "We really had a great instructor." "I enjoyed the class very much and think it made me a better person because I can apply this to my regular life and work." "The Best." "This course/instruction brought our class closer together within the last three days. The instructor displayed a careful and planned lesson and plenty of exercise." "This class needs to be taught to all of the classes, it is a very benefiting class." "The training is very well needed and is necessary for future CO's."